



Fee information document



Name of the account provider: Banque et Caisse d'Epargne de l'Etat, Luxembourg

Account name: Axxess Start

Date: 01/01/2024

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in the document "Main banking fees – retail customers" on www.spuerkeess.lu/fees.
- A glossary of the terms used in this document is available free of charge.

Service	Fee
General account services	
Axxess Start	
Maintaining the account Includes a package of services consisting of: Current account services – Maintaining the account Axxess Start: free – Account statement (paper or electronic): 1 free / month – SEPA credit transfers: no transaction fee Debit cards – 1 free Axxess Visa Debit – Cash withdrawals in EUR, CHF, GBP and USD at Spuerkeess ATMs: free – Cash withdrawals in EUR at third party ATMs in the EU: 4 free / month – PIN reminder: free – Card replacement: free Credit cards – 1 free Visa Classic (aged 15 and over) – Cash withdrawals in EUR, CHF, GBP and USD at Spuerkeess ATMs by direct debit: free – PIN reminder: free – Card replacement: free Several insurances related to credit cards: included Savings: preferential interest rate applies to the Axxess savings account Services beyond these quantities will be charged separately.	Free

Account statement	Paper: 1 free / month Additional statement: postal charge in force + 0,40 € Electronic: Free
Online banking	S-Net / S-Net Mobile Free
Payments (excluding cards)	
Credit transfer	<u>Transaction fee</u> SEPA¹ credit transfer – To a Spuerkeess account Free – To another SEPA bank ² Free Other credit transfers – To a Spuerkeess account Free ³ – To another bank 0,175%; min. 10 €, max. 100 € <u>Additional charges⁴</u> – Automated TUP processing 2,00 € – Manual processing (credit transfer order, standing order, TUP) 7,00 €
Standing order	Opening/amendment/cancellation – By S-Net / S-Net Mobile Free – By manual processing ⁵ 7,00 € Execution Credit transfer fees apply
Direct debit	Execution Free
Cards and cash	
Providing a debit card	Axxess Visa Debit 1 free Standard tariff 24,00 € / year
Providing a credit card (aged 15 and over)	Visa Classic 1 free Standard tariff 24,00 € / year
Cash withdrawal	ATM <u>By debit card</u> – Spuerkeess ATM Free – In EUR third party ATM in the EU 4 free / month Standard tariff 2,00 € – In non-EUR currencies third party ATM 5,00 € in the EU or ATM outside the EU <u>By credit card</u> Spuerkeess ATM by direct debit Free At the branch – In EUR Free – In non-EUR currencies 7,00 €

¹ SEPA (Single Euro Payments Area) credit transfer: credit transfer in EUR to a SEPA country (EU countries, United Kingdom, Norway, Liechtenstein, Iceland, Switzerland, Monaco, San Marino, Andorra, Vatican), “shared charges”, IBAN.

² The credit transfer will be executed as an instant payment if possible.

³ In non-EUR currencies: exchange rate where applicable.

⁴ Customers tending for special assistance will not be charged the fees.

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